Framework for Trading Members to provide the facility of voluntary freezing/blocking the online access of the trading account to their clients

This is with reference to SEBI Circular no. <u>SEBI/HO/MIRSD/POD-1/P/CIR/2024/4</u> dated January 12, 2024 and Exchange Notice No. <u>20240112-30</u> dated January 12, 2024 on the subject "Ease of Doing Investments by Investors - Facility of voluntary freezing/ blocking of Trading Accounts by Clients".

The framework for trading members to provide the facility of voluntary freezing/blocking the online access of the trading account to their clients on account of suspicious activities as finalized in accordance with point no. 4 of the SEBI Circular

In accordance with aforesaid SEBI Circular dated January 12, 2024, the JKBFSL has introduced two options for clients which facilitates the voluntary freezing/blocking of online access of trading account. The two options are;

1. Email ID: STOPTRADE@JKBFSL.COM

2. Website: Block Online Access available on website

1. Email ID

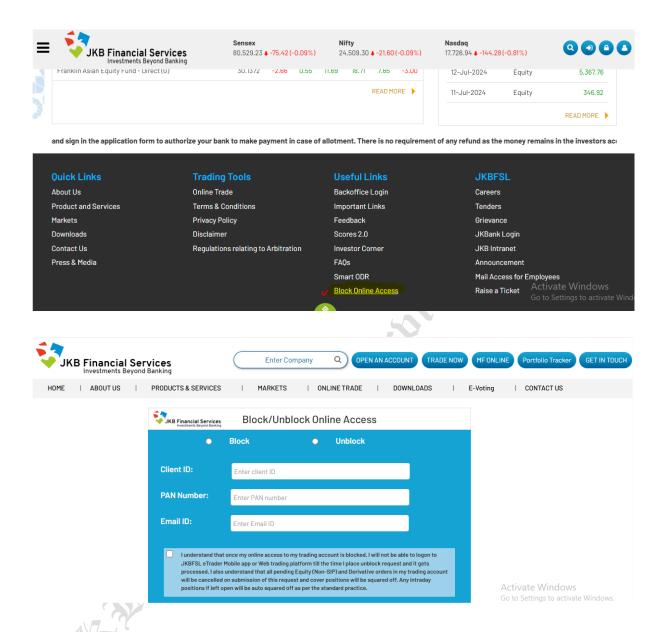
Account Information

Username: stoptrade@jkbfsl.com

Display name: Stop Trade



2. Website: Block Online Access available on website



Process Flow

IT Department: The email in stoptrade@jkbfsl.com/ request via Block Online Access Option available on website must get reflected to all the RMS officials

RMS: After receiving a request for closure from client/s from his/ her registered email id, After verification of clients, the online account access facility of said client/s should get blocked within 15 minutes of receipt of request. where request is received from other than registered phone number/e-mail Id of the client, the Trading Member should have a client authentication procedure (2 Factor Authentication) in place

Scenario	Timelines for issuing acknowledgement as well as freezing / blocking of the online access of the trading account.
Request received during the trading hours ¹ and within 15 minutes before the start of trading.	Within 15 minutes ²
Request received after the trading hours and 15 minutes before the start of trading.	Before the start of next trading session

- Post freezing/blocking the client's trading account, send a communication on the registered
 mobile number and registered e-mail ID of the client, stating that the online access to the trading
 account has been frozen/blocked and all the pending orders in the client's trading account, if any,
 have been canceled along with the process of re-enablement for getting the online access to the
 trading account.
- **Details of open positions** (if any) should also be communicated to the client along with contract expiry information within one hour from the freezing/blocking of the trading account.
- Re-enabling the client for online access of the trading account: The Trading Member shall reenable the online access of trading account after carrying out necessary due diligence including validating
- the client request and unfreezing / unblocking the online access of the trading account
- For Further Details kindly refer to circular provided in the attachment
- **Freezing/blocking is only for the online access** to the client's trading account, and there shall be no restrictions on the Risk Management activities of the Trading Member.
- The request for freezing/ blocking does not constitute request for marking client Unique Client Code (UCC) as inactive in the Exchange records

With respect to new clients on boarded with effect from **July 01, 2024**, the policy so framed in line with the above mentioned framework shall form part of account opening kit.